

# CAPABILITY STATEMENT

SYDNEY  
CENTRAL COAST  
NEWCASTLE

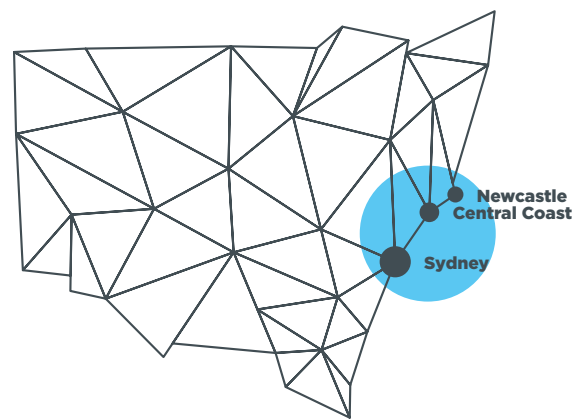
## ABOUT LYON TECHNICS

Established in 1977, Lyon Technics has from the beginning focused on building a reputation for providing the latest in technology and that is why our core focus is Empowering Electrical Technology

Lyon Technics is a family-owned and run electrical contracting business celebrating over 40 years of trading. Focusing on family values, we've built our reputation for quality work, professional service and great value over the past four decades to become one of the top electrical contractors of choice. Our highly skilled and experienced team are dedicated to servicing all the electrical needs of our clients.

## AREAS WE COVER

With offices located in Sydney's CBD, Sydney's Northern Suburbs and Somersby on the Central Coast, we're conveniently located to service businesses and homes throughout the entire Sydney, Central Coast and Newcastle area. Our reliable team can get to you quickly, and we're always on time.



## OUR PROVEN PROCESS



### 1. DISCOVERY MEETING

The process starts learning about your company and defining its needs so that Lyon Technics can find the right solution for you.



### 3. PROCUREMENT & INSTALLATION

Procure compatible hardware

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Installers briefed to meet expectations

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Client Satisfaction and Invoicing



### 2. SCOPE AND PRICING

Scope and Pricing Agreement

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Documentation and QA Management

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WHS, Licences and Checks



### 4. AFTER SALES SERVICE

Lyon Technics provides you with ongoing support and maintenance after the job is completed. When you become a customer of Lyon Technics, you become a customer for life.

Thanks to our cloud based back office system, everything is managed seamlessly in real time. The system connects techs in the field via remote tablets enabling us to provide a high level of response and service.



## SERVICES AND CAPABILITIES

We provide a full range of commercial, industrial and residential electrical services including:



### OFFICE FIT OUTS

Whether you're moving to new premises or need to upgrade your current space, we handle the entire electrical fit out of your office so your business can stay productive.



### NEW BUILDS

From a simple power point to the smartest electrical technologies, your new build will be managed efficiently and set-up safely.



### SMART OFFICE AND HOME TECHNOLOGY

Keep your office or home at the forefront of the latest technology for the ultimate in efficient and fun modern electrical technology.



### ELECTRICAL MAINTENANCE

From general repairs to ongoing monitoring and maintenance of your systems, we ensure your electrical setup continues powering your office or home efficiently.



### PREVENTATIVE MAINTENANCE

Our years of experience across a wide variety of jobs allows us to prevent problems before they arise, which saves you both time and money.



### EMERGENCY LIGHTING TESTING & REPAIRS

Ensure the safety of every member of your workplace with fully functioning emergency lighting that helps to alert and direct people in your building while complying with WHS.



### RCD TESTING AND REPAIRS

Our expert team will handle the ongoing maintenance of testing of your RCD to help prevent serious harm and accidents.



### TESTING AND TAGGING

We provide testing and tagging with the latest technology to ensure your business complies with all the most recent laws.



### SWITCHBOARD INSTALLS AND UPGRADES

We deliver a range of switchboard options designed to safely and efficiently power the increasing electrical demands of your property.



### PHONE AND DATA SERVICES

From data and fibre cabling to the supply and installations of data outlets, data racks and patch panels, we make quick communication a breeze in your office or home.



### LED LIGHTING UP GRADES

We design and install your LED upgrade project, from simple upgrades to complex commercial projects, to save you money on energy bills and eligible for rebates.

## OUR CLIENTS

We have a large dedicated team which allows us to provide our services to Strata Managers, Property Managers, facility maintenance companies and businesses across the Sydney, Central Coast and Newcastle areas. We're also perfectly positioned to help clients with a host of different projects and regularly work with, architects, designers, electrical consultants, fit out companies, builders and homeowners.

## SAFETY MANAGEMENT

**We meet the highest safety standards and expectations at all times. All of our work is done with a duty of care to the employees of a business, its contractors, the public and the community at large.**

We're committed to the continuing development of safety policies to help us achieve our goals safely and work responsibly with management to take care of others by reporting hazardous environments and taking immediate action whenever necessary.

**Regular training, using the latest technology and strict safety standards, is just one of the ways we safeguard the continued wellbeing of our team and our clients.**

## OUR CERTIFICATIONS

Innovation and efficiency are at the heart of our services and safety is our top priority. Our team are all highly skilled and trained in the latest policies and practices to ensure our clients get only the best quality workmanship.



national electrical and communications association



## OUR MANAGEMENT TEAM

Professional service, a positive attitude and a high level of skill is integral to the Lyon Technics experience, so we choose our team carefully. Everyone undergoes regular training and holds all licences and qualifications in a number of functions, including electrical, communications, WHS systems and policies, Police Checks and Working With Children Checks



**DAVID LYON**  
Director/Founder



**STEVE LYON**  
Managing Director/CEO



**LUKE LYON**  
Director/Manager



**KATHLEEN LYON**  
Accounts Manager



**GLEN CAMPBELL**  
Service & Installation  
Manager  
Sydney



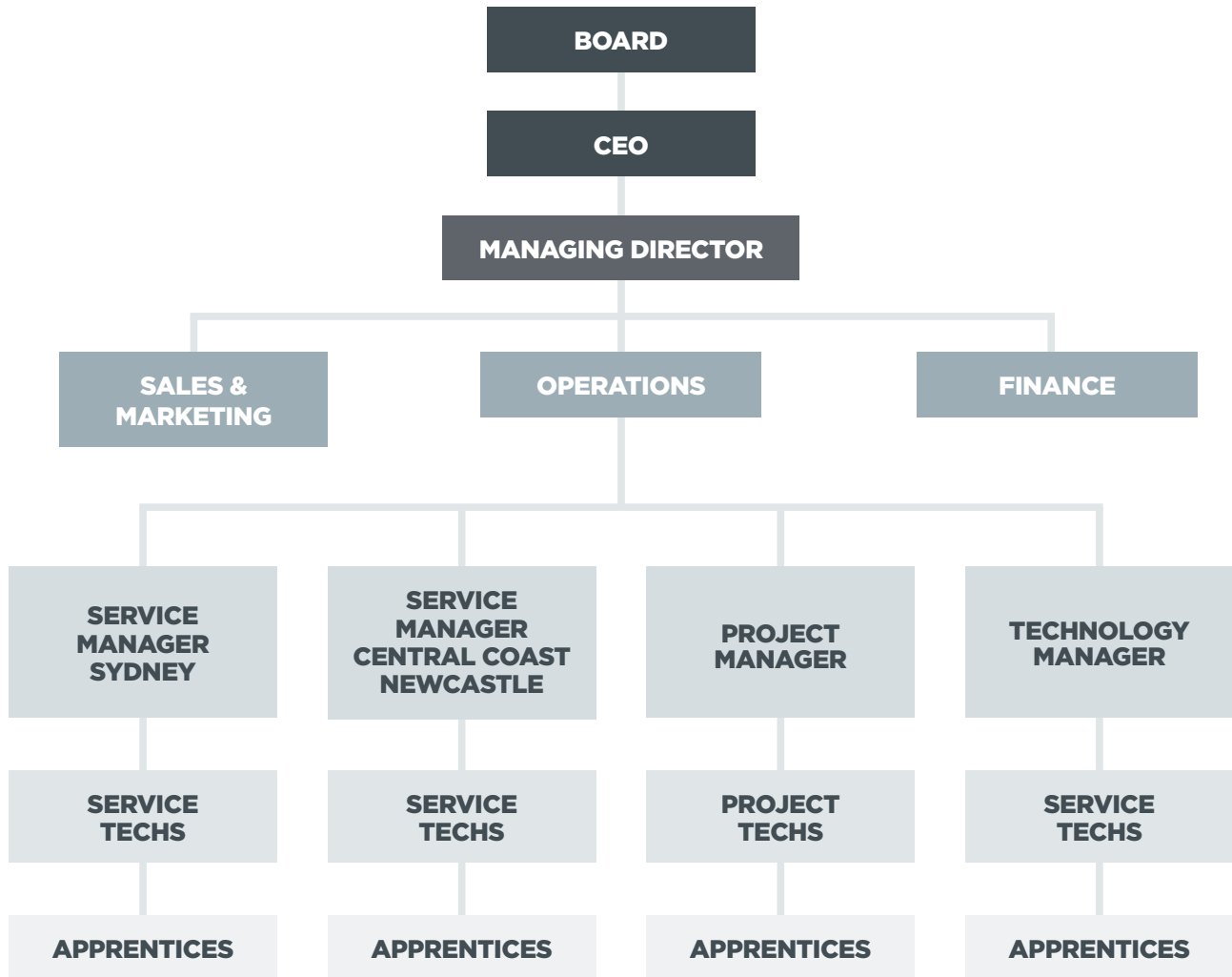
**LIAM LOCKHART**  
Service & Installation  
Manager  
Central Coast & Newcastle

## THE REST OF THE LYON TECHNICS TEAM

Our team of service techs and apprentices are always friendly and ready to go the extra mile for our clients. All our managers and techs are fully licensed and hold additional qualifications, such as electrical and communication licences, working at heights, WHS accreditation, working with Children Checks and Police Checks.

# COMPANY STRUCTURE

SYDNEY  
CENTRAL COAST  
NEWCASTLE



**EMPOWERING  
ELECTRICAL TECHNOLOGY  
FOR MORE THAN 40 YEARS**